



governance and  
public administration.



concepts. consulting. training.

## Who we are

ICON-INSTITUTE Consulting Group is one of the leading development consulting companies based in Germany. We offer innovative solutions and services to our clients and partners. Our reputation for excellence and efficiency is built on nearly 50 years of experience and a portfolio including over 860 assignments in more than 100 countries.

## ICON Business Areas

- Education and Training
- Economic Development
- Financial Sector Development
- Engineering and Infrastructure
- Agriculture and Rural Development
- Social Policy and Health
- Social Research and Evaluation
- Statistics
- Information and Communication Technology
- Governance and Public Administration
- Justice and Legislation



## ICON's Projects and Offices



## Our Services

### Public Administration Modernisation



- Civil Service and public administration reform
- Institutional and organisational development
- Capacity building for civil servants
- Human Resource Management and Development (HRM/ HRD)
- Harmonisation with EU rules and regulations

### Local Governance

- Support to administrative, fiscal and political decentralisation
- Improving public service delivery at local level
- HRM strategy and performance monitoring for local governments
- Transparency and citizens' participation to ensure the accountability of local authorities

### Civil Society Strengthening

- Strengthening the participation of Non State Actors (NSA)/ civil society in a country
- Institutional and organisational capacity building of civil society organisations
- Strengthening the dialogue between State and NSA
- Management of grant schemes supporting NSA
- Promoting Human Rights and free media
- Fostering intercultural dialogue and exchange



### Implementation of EU Election Observation Missions (EOMs)

- Supporting democratisation by implementing EOMs
- Security, logistic and administrative support for European elections observers and other international and local staff
- Training on country/ security aspects for election observers
- Management of complex logistics and comprehensive security systems



### Project Management Units (PMU) and National Authorising Offices (NAO)

- Technical support to ministerial units assigned to EU funds
- Capacity building of ministerial units
- Managing programme estimates and grant management
- Programme management and donor co-ordination
- Integration of monitoring and evaluation systems
- Design of aid co-ordination systems and databases

### Public Finance

- Public Finance Management (PFM) Reforms
- Public Expenditure Management
- Budgeting
- Debt Management
- Revenue Management
- Internal and External Audit
- PFM Performance Assessments (PEFA etc.)
- Budget Support Management



### Selected References

#### Public Administration Modernisation/ Institutional Strengthening

**Albania:** Support to improve Citizen-centric Public Service Delivery, EU  
**Azerbaijan:** Supporting the Development of the Judicial System and Improving the Services provided by the Agencies that Implement Criminal Court Orders in Azerbaijan, EU-ENPI  
**Georgia:** Compliance Review - EU Budget Support Programme - Support to the Public Administration Reform in Georgia, EU  
**Kyrgyzstan:** Strengthening Government Capacity for Managing Development Projects, ADB  
**Madagascar:** Technical Assistance for Strengthening the Organisation of the National Authorisation Officer and the National Authorisation Office (NAO), EU  
**Namibia/ SADC:** Science Service Centre for Climate Change and Adaptive Land Management (SASSCAL), BMZ/ KfW

#### Civil Society Strengthening/ Youth/ Health and Social Policy

**Botswana:** Support, Monitoring and Follow-up the MDG 4 and 5 Acceleration Programme, EU  
**Chad:** Formulation Study on a Program on Nutritional Health, WASH and Governance Sector I - I Ith EDF, EU  
**Germany:** Analyse der kinder- und jugendrechtlichen Ausrichtung von Projekten und Programmen der deutschen staatlichen Entwicklungszusammenarbeit  
**Guinea:** Institutional Audit of the Ministry of Health  
**Kyrgyzstan:** Prospects for Youth, BMZ/ GIZ  
**Philippines:** Health Sector Reform Contract - Independent Progress Review, EU  
**Tajikistan:** Technical Assistance to Pension Reform in Tajikistan, EU

#### Implementation of EU Election Observation Missions

**Worldwide:** Implementation of the EU Election Observation Missions

#### Public Finance Management

**Burkina Faso:** Audit of State Portfolio, EU-EDF  
**Cameroon:** Support to the Implementation of the Paris Declaration, BMZ/ GIZ  
**Cameroon:** Support the Modernisation of the Public Finances (PAMFIP), BMZ/ GIZ  
**Ecuador:** TA to the Secretariat of National Planning and Development and State Ministries for the Achievement and Support of PASES II - Programme for Supporting the Social, Solidary & Sustainable Economic System of the National Plan for Good Living, EU  
**El Salvador:** Technical Assistance to Support the Economic Recovery, EU-ALA  
**El Salvador:** Public Expenditure and Financial Accountability Repeat Assessment (PEFA 2013), EU-ALA  
**Guatemala:** Formulation of the Support Programme to the Fiscal System, EU  
**Mercosur:** TA for Production and Harmonisation of Financial Statistics, EU  
**Morocco:** Monitoring Mission of the Moroccan-European Union Programme "Hakama" (Governance), EU  
**Palestine:** Institutional Strengthening of the State Audit and Administrative Control Bureau, EU  
**Rwanda:** Research Co-operation with Rwanda in Applied Macroeconomics, BMZ/ GIZ  
**Zambia:** Political Economy Analysis of the national M&E System, BMZ/ GIZ

For further information, please contact:

ICON-INSTITUTE GmbH & Co. KG Consulting Gruppe  
 Business Area **Governance and Public Administration**  
 Von-Groote-Str. 28, 50968 Köln, Germany  
 Tel.: + 49 221 937430  
 Fax: + 49 221 937435  
 Email: franka.berdel@icon-institute.de  
 Web: www.icon-institute.de

