

**50 YEARS OF**

**IMPACT.  
TRANSFORMATION.  
RESPONSIBILITY.**



**Good Governance**

## Good Governance

**ICON-INSTITUTE Consulting Group** is one of the leading development consulting companies based in Germany. Founded in 1975 we offer innovative solutions and services to our clients and partners in the fields of Statistics & Evaluation, Economic Development & Employment Promotion, Governance, Education & Social Development, and Agriculture & Rural Development.

ICON was able to build its experience in public sector development in the 1990s, particularly through the EU's eastern enlargement. Typical tasks at that time included topics such as public administration and capacity development. Our work in **Good Governance** supports partner countries in strengthening the institutions, policies, and services that enable societies to thrive. From enhancing public finance management and advancing public administration reforms to supporting decentralisation processes and reinforcing the rule of law, we help governments build transparent, accountable, and efficient structures that earn the trust of their citizens.

At the same time, we work to ensure that social and health systems are inclusive, equitable, and capable of protecting those most at risk. Whether through social protection reforms, the improvement of social security, health and assistance schemes, or efforts to strengthen social cohesion, our approach puts people at the centre.

Our work contributes to global goals by strengthening effective, transparent institutions (**SDG 16**) and fostering inclusive social systems that reduce poverty and inequality (**SDG 1** and **SDG 10**). Through support to health policy and planning, we advance well-being for all (SDG 3), while improved public finance and collaborative governance help build strong partnerships for sustainable development (**SDG 17**). Decentralised, responsive institutions further reinforce resilient communities (**SDG 11**).



## Our Services

Our core service is the implementation of technical assistance projects that strengthen institutions, enhance governance structures, and build long-term capacities. We work closely with public administrations, local stakeholders, and international partners to ensure that systems become more effective, more resilient, and better equipped to meet future challenges.

Whether it is improving administrative processes, advancing sector reforms, or developing the skills and competencies of teams, our approach combines technical expertise with hands-on implementation in the following fields:



### Public Finance

- Public Finance Management
- Fiscal Policy
- Tax reform



### Public Administration Reform

- Civil service reform
- Institutional Reform
- Decentralisation
- Aid management



### Rule of law

- Judiciary reform
- Alignment to EU Acquis
- Legal Aid



### Health and Social Policy

- Social protection reform & assistance schemes
- Social inclusion & cohesion
- Health policy
- Health management information systems

## Selection of recent references

- Albania: Improve Citizen-centric Public Service Delivery, EU
- Albania: EU Accession Negotiations in the Economic Sector, BMZ/GIZ
- Azerbaijan: Supporting the Development of the Judicial System, EU
- Burkina Faso: Audit of State Portfolio, EU-EDF
- Burundi: Study on children with disability in Burundi, EU
- Cambodia: Social Protection System, BMZ/GIZ
- Cameroun: Modernisation of Public Finances III, BMZ/GIZ
- Canada: EU-Canada Policy Dialogues Support Facility - Phase II, EU
- Central Africa: Technical Assistance to the Ministry of Health and Population, EU
- Chad: Formulation Study on a Program on Nutritional Health, WASH and Governance Sector, EU
- DR Congo: Mid-term evaluation, of 11th EDF Health Programme, EU
- El Salvador: Support the Economic Recovery, EU
- Georgia: Support to the Public Administration Reform, EU
- Guatemala: Support Programme to the Fiscal System, EU
- Kosovo: Evaluation of social protection programme, EU
- Kyrgyzstan: Prospects for Youth, BMZ/ GIZ
- Kyrgyzstan: Strengthening Government Capacity for Managing Development Projects, ADB
- Madagascar: Strengthening the Organisation of the National Authorisation Officer (NAO), EU
- Namibia/ SADC: Science Service Centre for Climate Change and Adaptive Land Management (SASSCAL), BMZ/ KfW
- Nigeria: Establishment of the Nigerian National Contact Point Network For Horizon Europe and ERASMUS+, EU
- Palestine: Institutional Strengthening of the State Audit and Administrative Control Bureau, EU
- Tajikistan: Pension Reform in Tajikistan, EU
- Ukraine: Support to strengthening and resilience of Medical procurement system, EU
- Worldwide: Knowledge for Nutrition Program, BMZ/GIZ
- Worldwide: Future strategic cooperation between EC and WHO, Global Health Strategy, EU
- Worldwide: EU Election Observation Missions



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